

Important Information Regarding Your Phone Service

May 3, 2009

Dear Adams Digital Phone Customer,

As part of Adams Cable Service's commitment to providing valuable, high-quality service, we are making improvements to our phone service and online feature portal. These phone service updates, effective May 19, 2009 are described in the Service Change Summary included with this letter.

Important Updates:

1. **Access to Improved Online Feature Portal:** We are rolling-out a new, easy-to-use online feature portal within the next 30 days! Your current call logs and online voice message files will remain available until June 17, 2009 on the existing portal at www.digitaldialtone.net. After June 17th, this site will be disabled. All new voicemail messages, call logs and feature preferences must be accessed using the new feature portal at adamscale.com - see the summary letter enclosed for simple access instructions.
2. **Reset Voicemail:** Due to the service updates, you will need to reset your Voicemail after May 19, 2009. Please be advised, all prior Voicemails will no longer be accessible from your telephone on this date. See the summary letter enclosed for new Voicemail Set Up instructions, including your temporary password.
3. **Feature Changes:** Our goal is to bring you the most advanced communications at an incredible value. That is why we are making a few updates to enhance your service, such as adding Find Me and Do Not Disturb to your feature line-up. We have enclosed a list of the feature enhancements and changes you will see within the next 30 days.

If you have any questions, or would like to find out more about the service updates, please email phonesupport@echoes.net or call 1-888-222-0077. An updated feature guide will be available within your new web portal.

Thank you for using Adams Cable Service

Sincerely,

Wendy D Hartman
General Manager
Adams Cable Service