

Adams Digital Phone

Service Change Summary

New Online Feature Portal Access Instructions

Feature Portal Access:

1. Beginning May 19, 2009, you will find an **Update Notification** located within your existing feature portal at digitalphone.net containing your Login ID, **which will act as your temporary username and password**, and a link to your new feature portal website.
2. Select the new web address and use your temporary Login ID for both the username and password.
3. Once you have entered the new portal, you will be asked to reset your username and password.

Important Note: The voicemail messages and call history found on your current feature portal can continue to be accessed for until June 17, 2009. After June 17th, the site will be disabled and the voicemail messages and call logs will no longer be available. All new voicemail messages, call logs and feature preferences must be accessed using the new online feature portal.

Reset Voicemail Instructions

Voicemail Set Up:

1. Dial [9999] from your phone
2. Enter your temporary passcode [0000] followed by the [#] key
3. You will receive a message telling you the passcode has expired, and prompting you to enter a permanent passcode followed by the [#] key
4. Once you have entered the permanent passcode and pressed [#], you will receive a validation prompt asking you to re-enter your code and press [#]
5. Follow the rest of the prompts to record your name and greetings.

To Access Voicemail:

1. From Home/Business: Dial [9999] from your phone and you will receive a prompt to enter your passcode followed by the [#] key
2. Remotely: Dial your phone number and wait for your voicemail message to answer. At the point you hear the message, press [*] and you will then receive a prompt to enter your passcode followed by the [#] key

Feature Changes

NEW FEATURES

Feature	Description	Access Via Phone	Access Via Web
Voicemail Ring Control	Adjust the number of rings before sending a caller to your voicemail	NO	YES
Address Book	Store and assign speed dial codes for all of your contacts in your online address book	NO	YES
Do Not Disturb	Redirect all your incoming calls straight to your Voicemail	Activate: *78 Deactivate: *79	YES
Find Me	Forward your calls to up to five alternate locations	NO	YES
Speed Dial Plus	Program up to 100 frequently dialed numbers for quick access	*74 for 8 numbers *75 for 100 numbers	YES
Call Block	Block unwanted callers	NO	YES

EXISTING FEATURES: *Changes in bold*

Feature	Description	Access Via Phone	Access Via Web
Call Filtering	Feature no longer available. See Find Me, Do Not Disturb and Call Block.	Unavailable	Unavailable
Call Waiting Activate/Deactivate	Activates or deactivates the Call Waiting feature for all calls	Activate: *43 Deactivate: #43	YES
International Rates per Call Display	Usage rates display on call log	Unavailable	Unavailable
Call Forward Activate/Deactivate	Activate or deactivate Call Forwarding	Activate: *72 + 10 digit number Deactivate: *73	NO
Outbound Caller ID Block (all calls)	Activate or deactivate Outbound Caller ID Block for all calls	Activate: *31 Deactivate: #31	NO
Call Forward Unavailable	Forwards calls to an appointed number if service is offline (default is Voicemail)	Activate: *94 Deactivate: *95	NO

Web access coming soon for the following features:

Call Forward Unavailable, Don't Answer, and Busy
Outbound Caller ID Block Activation/Deactivation (all calls)
Message Waiting Indicator