

Adams CATV, Inc.

**Nineteen North Main St.
Carbondale, PA 18407
570-282-6121**

Memorandum to all Adams CATV Subscribers.

To better understand cable television and our operating policy we are sending this memo to all subscribers.

The customer warrants that they have complete authority to have cable installation(s) made at the requested property and shall fully cover and compensate the company for loss or damage of any kind sustained by it by reason of lack of such authority. At any time during installation of cable television service(s) or at any time after, cable television service(s) may be terminated or refused without notice for: Having accomplished or assisted or attempting to illegally obtain cable television signals or unauthorized connection to cable television signals. Improperly wiring a dwelling with deficient or non-regulation coaxial cable. Wiring a dwelling with intent to defraud or obtain cable television service(s) without compensation to Adams CATV Inc. Creating a condition of harmful radio frequency emissions in violation of Federal Communication Commission regulations.

All equipment furnished shall at all times remain the property of the company and the company shall at all reasonable times, have the right to enter the property for the purpose of inspection and repair. The customer shall pay any tax which may be levied by any taxing authority upon the service, facilities, equipment, installation, or business of company except such federal or state income taxes which may be levied upon business concerns.

This service subject to all provisions of the schedule of rates and rules adopted by Adams CATV Inc. and are on file in its office and such schedule shall be subject to amendment at any time by Adams CATV Inc. More information on cable television service(s) available and rates and fees will be provided upon request.

In the event of any breach of this agreement by customer, or delinquency in payment for service provided by Adams CATV Inc. or failure to abide by the rules and regulations of Adams CATV Inc., all services (including basic cable service hereunder as well as premium services as applicable) may be forthwith discontinued without notice and at the option of Adams CATV Inc., its property removed. Failure of Adams CATV Inc. to remove such property shall not be deemed an abandonment thereof.

The customer hereby acknowledges receipt of privacy notification. The customer agrees not to make or maintain any unauthorized connections to the cable television system, not to attach any unauthorized devices, or in any way modify any device installed by Adams CATV Inc., or to obtain unauthorized cable service.

No person shall intercept or receive or attempt to intercept or receive or assist in intercepting or receiving any telecommunication services offered by Adams CATV Inc. This includes the manufacture and/or distribution of equipment intended for unauthorized reception of telecommunication services. Any person who willfully violated Section 633 shall be fined no more than \$1,000.00 or imprisoned for no more than six (6) months, or both. Violation for commercial advantage or private financial gain shall be fined not more than \$50,000.00 or imprisoned for not more than two (2) years or both for the first offense. Any subsequent offense shall be fined not more than \$100,000.00 or imprisoned for not more than five (5) years or both.

All services are available on a monthly subscription basis only from Adams CATV Inc., Nineteen North Main St, Carbondale, PA 18407, 570-282-6121. Unauthorized connection(s) and additional cable TV attachments not authorized by Adams CATV Inc. are strictly prohibited and may result in disconnection of cable services, penalty fees and civil action for Theft of Telecommunication Services. The cable company's Domain of Authority extends throughout the cable system and all connecting cables and devices to the receiving device at the subscribers address. Further, authorized representatives of Adams CATV Inc., cable have the right and authority to inspect cable company property without prior notification under reasonable conditions.

At any time on a paid up account a subscriber may receive one month free cable service by paying eleven (11) consecutive months in advance on all services. Any check returned unpaid by a bank must be covered by cash and the account will be billed an additional \$25 bank service charge. Cable service may be terminated on delinquent accounts at any time without additional notice. Any account over 30 days past due will be subject to an 18% APR finance charge. Any delinquent balance unable to be collected by Adams CATV will be submitted for legal collection and shall include, but not be limited to, basic and premium service(s) rendered, replacement equipment costs and collection fees.

Any service call determined to be "non cable related" will be billed on a time and situation basis minimum twenty-five (\$25). All charges unable to be collected will be submitted for legal collections and reports will be filed with customer credit agencies.

All services are offered and billed on a monthly subscription basis. Subscription to any cable television service(s) is conditional on the above State and Federal laws Section #633, Section #3926, Section #910, Section #84-230 and the operating policy of Adams CATV Inc.

Privacy Notification

This is to advise you of your rights to privacy under Federal law as a cable television subscriber of Adams CATV Inc.

1. The following information is or may be collect and maintained in our files which would personally identify you: your name, address, and other identifying information; billing records concerning payment of cable television charges; records of trouble calls concerning technical problems received from you; and letters received from you. This information is used by us in order to provide cable television services and collect charges owed. This information is disclosed only to the extent necessary to collect any unpaid charges, in which case it might be disclosed to collection agents, attorneys, or courts. It would otherwise be disclosed only upon lawful demand of an administrative agency or court. See also section 4 below. We will retain this information as long as you are a subscriber and for such a time thereafter as may be necessary to the conduct of our business.
2. Our files which identify you personally may be inspected by you at our office at Nineteen North Main St., Carbondale, PA during regular business hours Monday thru Friday 9:00 AM to 4:00 PM.
3. Federal law does not allow us to use the cable system to collect information that would identify you personally except as necessary to render a cable service provided by us to you or to detect unauthorized access to that information by third parties. We may not disclose information that identifies you personally except as necessary to render or conduct our cable television business or upon court order entered after notice by you. See also section 4 below.
4. Federal law allows us to provide your name and address only to persons who may provide cable service on our system, unless you direct otherwise. Please advise in writing if you wish to do so or complete a non disclosure form available at our business office.
5. You may bring a civil action in U.S. District Court if you are aggrieved by any act in violation of the privacy requirements of Federal law.
6. No government entity may obtain information which would identify you personally except after a court order is obtained on the basis of evidence of possible criminal activity to which the information sought would be material. The court must afford you the opportunity to appear and contest the claim.

Consumer Education and Information Program On TV, VCR And Digital Tuner Compatibility

To Our Subscribers:

One of the reasons you may subscribe to Adams Cable is that we offer more channels of programming than you are able to receive off the air. Some of you may have TV receivers and VCRs that can tune to all the basic channels we provide. Others may have older sets that do not tune to all the basic cable channels. In this case Adams Cable Service will rent you a digital tuner.

The digital tuner converts the digital signal to a type of signal suitable for your television. Analog style televisions will receive the signal through channel 3. Please understand that the process of modulating all of our programming to channel 3 means that you can receive only one channel at a time through the tuner. This means that there may be certain features of your TV and VCR that you will not be able to use. For instance, taping one program while watching another, recording two or more consecutive programs that appear on different channels, and the use on picture-in-picture may not be possible without additional equipment. Call for details.

Digital turners used by Adams Cable Service can be operated by remote control that we provide at no extra charge. It is possible that the remote control that may come with your TV or VCR is capable of controlling our tuner as well. In that case feel free to use it. If you choose, you may buy a universal remote control device capable of working with our turners. Below is a list of some compatible universal remote control devices:

Brand	Model #
Universal Remote Control	R-5
Universal Remote Control	RF-10
RCAD	770
RCA	RCU900

You can buy universal remotes at many department or electronics stores. But subscribers must recognize that buying a 'compatible' remote does not guarantee that all the features of the Motorola/Adams Cable Digital tuner will be supported. To ensure full compatibility with all the features of the tuner, a Motorola remote control should be used.

We hope this information has been useful. If you have any questions, please contact us at 570-282-6121.

Sincerely,

ADAMS CATV, Inc.