



Acknowledgment and Consent for Transfer

Before transferring a household in ACP, Adams Cable Service is required to make the following disclosures and obtain your consent to transfer your ACP benefit and become your provider for ACP.

1. The Affordable Connectivity Program (ACP) is a government program that reduces the customer's broadband internet access service bill.
2. The household may obtain Affordable Connectivity Program-supported broadband service from any participating provider of its choosing.
3. The household may apply the affordable connectivity benefit to any broadband service offering of the participating provider at the same terms available to households that are not eligible for Affordable Connectivity Program-supported service.
4. The provider may disconnect the household's Affordable Connectivity Program-supported service after 90 consecutive days of non-payment or if the broadband product is not used based on measurement using a rolling 30 days.
5. The provider is required to remove the ACP discount if the broadband product is not used based on FCC's required measurement of usage during a rolling 30 days.
6. The household will be subject to the provider's undiscounted rates and general terms and conditions if the Affordable Connectivity Program end, if the customer transfers their benefit to another provider but continues to receive service from the current provider, or upon de-enrollment from the Affordable Connectivity Program.
7. The household may file a complaint against its provider via the Commission's Consumer Complaint Center at Phone Number: 1-888-225-5322, Video phone number: 1-844-432-2275 or Website address: <https://consumercomplaints.fcc.gov/hc/en-us>.
8. You acknowledge that the effect of the transfer is that your affordable connectivity program benefit will be applied to the transfer-in provider's service (Armstrong) and will no longer be applied to service retained from your current provider.
9. You acknowledge that you may be subject to the transfer-out provider's undiscounted rates as a result of the transfer if you elect to maintain service from the transfer-out provider.
10. You are limited to one Affordable Connectivity Program benefit transfer transaction per service month, with limited exceptions for situations where you seek to reverse an unwanted transfer or are unable to receive service from a specific provider.
11. You acknowledge you were provided the disclosure language required under paragraph (b)(1)(ii) of the ACP rules; and indicate that having received the required disclosures, that you are giving your informed consent to transfer your benefit to Adams Cable Service.